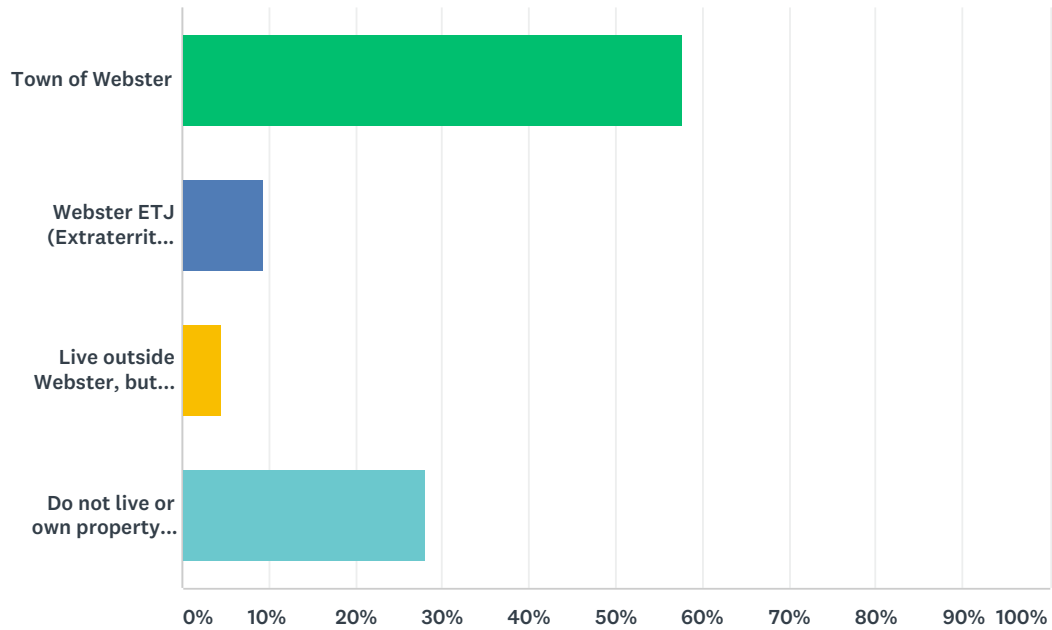


# Q1 Where do you live?

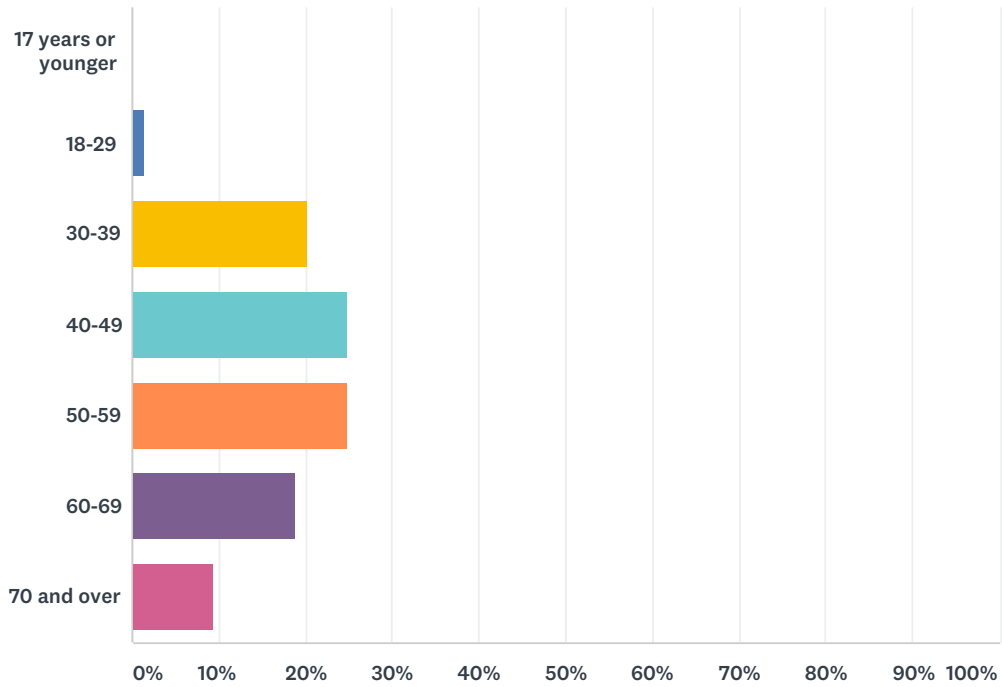
Answered: 64 Skipped: 0



| ANSWER CHOICES                                                                   | RESPONSES |    |
|----------------------------------------------------------------------------------|-----------|----|
| Town of Webster                                                                  | 57.81%    | 37 |
| Webster ETJ (Extraterritorial Jurisdiction)                                      | 9.38%     | 6  |
| Live outside Webster, but own property within                                    | 4.69%     | 3  |
| Do not live or own property in Webster, but am impacted by Webster town planning | 28.13%    | 18 |
| Total Respondents: 64                                                            |           |    |

## Q2 Please select your age range

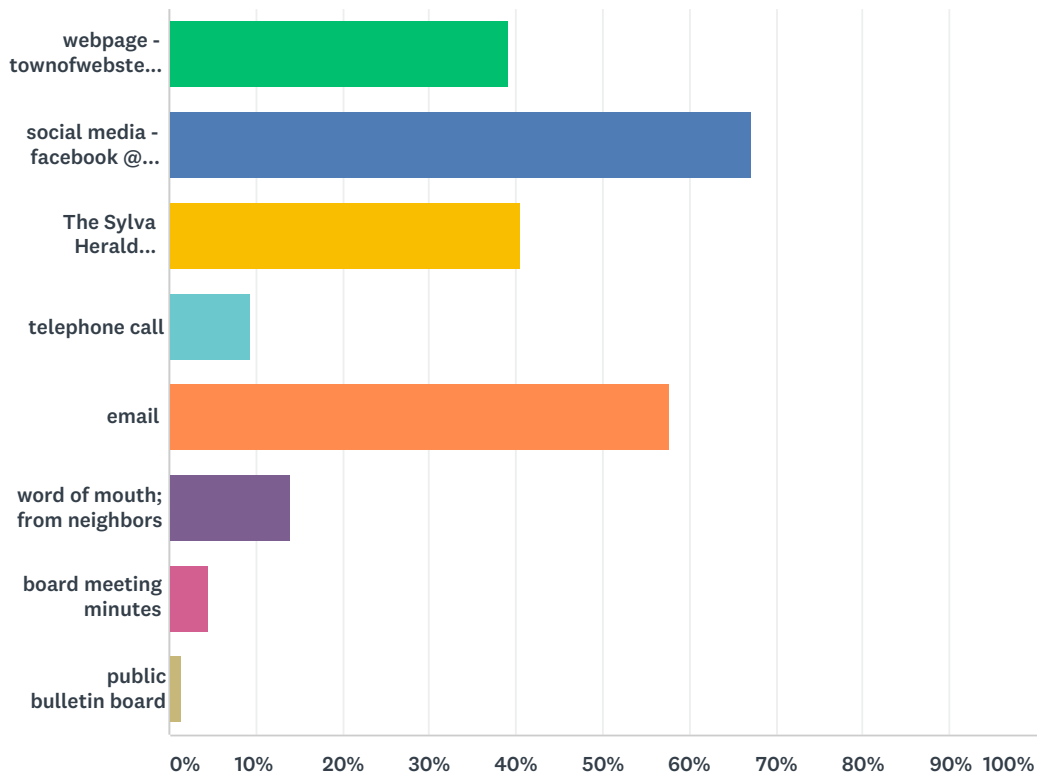
Answered: 64 Skipped: 0



| ANSWER CHOICES        | RESPONSES |    |
|-----------------------|-----------|----|
| 17 years or younger   | 0.00%     | 0  |
| 18-29                 | 1.56%     | 1  |
| 30-39                 | 20.31%    | 13 |
| 40-49                 | 25.00%    | 16 |
| 50-59                 | 25.00%    | 16 |
| 60-69                 | 18.75%    | 12 |
| 70 and over           | 9.38%     | 6  |
| Total Respondents: 64 |           |    |

### Q3 How do you prefer to receive news about events happening in Webster?choose up to three

Answered: 64 Skipped: 0



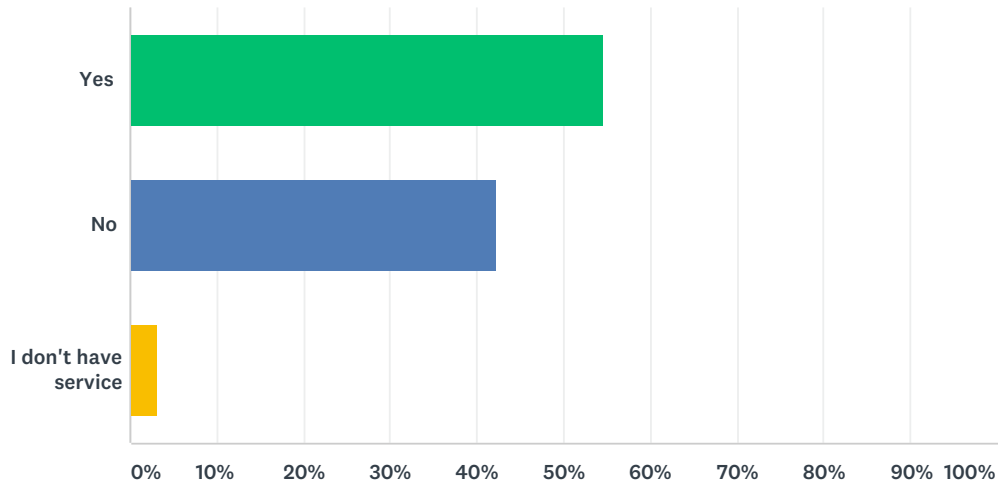
| ANSWER CHOICES                              | RESPONSES |
|---------------------------------------------|-----------|
| webpage - townofwebster.org                 | 39.06% 25 |
| social media - facebook @ historicwebsternc | 67.19% 43 |
| The Sylva Herald newspaper                  | 40.63% 26 |
| telephone call                              | 9.38% 6   |
| email                                       | 57.81% 37 |
| word of mouth; from neighbors               | 14.06% 9  |
| board meeting minutes                       | 4.69% 3   |
| public bulletin board                       | 1.56% 1   |
| Total Respondents: 64                       |           |

| # | OTHER (PLEASE SPECIFY)                                            | DATE               |
|---|-------------------------------------------------------------------|--------------------|
| 1 | Other media, including Smoky Mountain News                        | 9/19/2018 8:07 PM  |
| 2 | twitter? hand delivered messages to my mailbox? mailed postcards? | 9/13/2018 11:30 AM |
| 3 | Letters                                                           | 9/13/2018 10:43 AM |
| 4 | Twitter                                                           | 9/13/2018 10:34 AM |



# Q4 Are you satisfied with your internet options at home?

Answered: 64 Skipped: 0



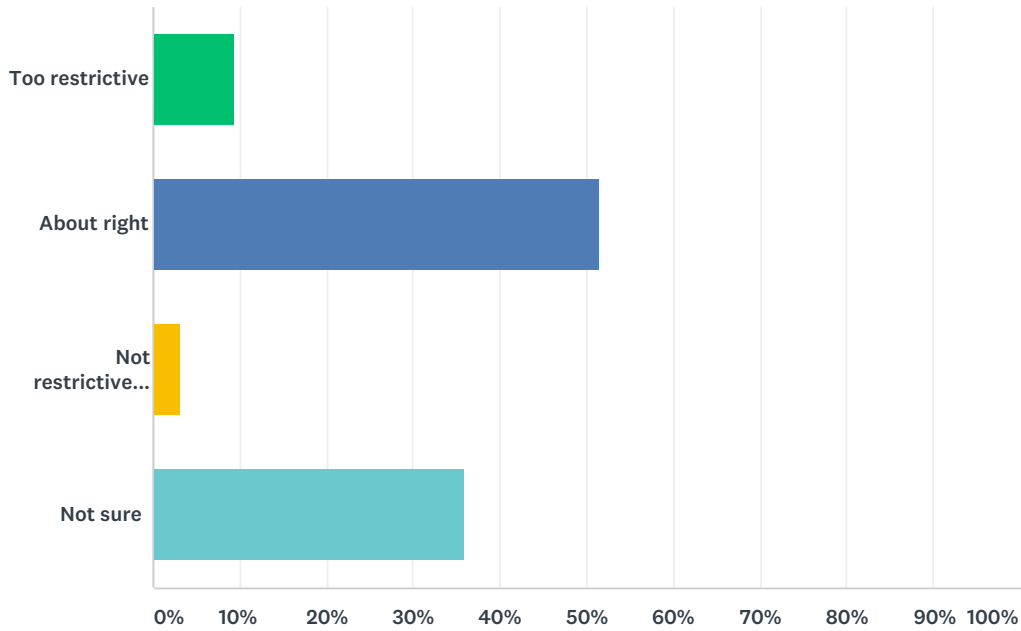
| ANSWER CHOICES       | RESPONSES |           |
|----------------------|-----------|-----------|
| Yes                  | 54.69%    | 35        |
| No                   | 42.19%    | 27        |
| I don't have service | 3.13%     | 2         |
| <b>TOTAL</b>         |           | <b>64</b> |

| #  | IF YOU ARE NOT SATISFIED, PLEASE ELABORATE                                                                                                                            | DATE               |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Too slowwww                                                                                                                                                           | 9/25/2018 8:45 AM  |
| 2  | Low speed                                                                                                                                                             | 9/24/2018 11:29 PM |
| 3  | We have only one option (Frontier for DSL) within reasonable cost and the max speed of service is low. Satellite is cost-prohibitive.                                 | 9/20/2018 1:37 PM  |
| 4  | S...L...O...W...                                                                                                                                                      | 9/19/2018 8:07 PM  |
| 5  | not fast enough                                                                                                                                                       | 9/19/2018 4:57 PM  |
| 6  | unreliable and expensive                                                                                                                                              | 9/19/2018 4:34 PM  |
| 7  | unreliable and expensive                                                                                                                                              | 9/19/2018 4:22 PM  |
| 8  | mostly satisfied. Cell service could be better                                                                                                                        | 9/19/2018 10:38 AM |
| 9  | Internet is inconsistent and unreliable                                                                                                                               | 9/19/2018 10:08 AM |
| 10 | WNC internet is a joke. Lies about speed.                                                                                                                             | 9/15/2018 3:17 AM  |
| 11 | so slow. Worse at night.                                                                                                                                              | 9/13/2018 10:18 PM |
| 12 | Frontier, meh                                                                                                                                                         | 9/13/2018 4:03 PM  |
| 13 | Can't get stable, fast internet, unless you pay extremely high rates. DSL is a joke - might as well be dial up.                                                       | 9/13/2018 3:14 PM  |
| 14 | I'm satisfied because I have to be, but I would love higher speeds. I often visit family that have high speed fiber internet and it's a totally different experience. | 9/13/2018 11:30 AM |
| 15 | We need faster band width                                                                                                                                             | 9/13/2018 10:43 AM |
| 16 | Weak inconsistent signal.                                                                                                                                             | 9/13/2018 10:34 AM |

|    |                                                                                                           |                   |
|----|-----------------------------------------------------------------------------------------------------------|-------------------|
| 17 | Very slow and unreliable for the price being paid                                                         | 9/13/2018 9:36 AM |
| 18 | over-priced slow speed, weather dependent offensive that fiber is JUST DOWN THE ROAD and we can't get it! | 9/12/2018 8:46 PM |
| 19 | We have internet (Frontier), but it's slow and unreliable.                                                | 9/12/2018 1:13 PM |

### Q5 Which term best reflects your opinion of Webster's regulations for residential development?

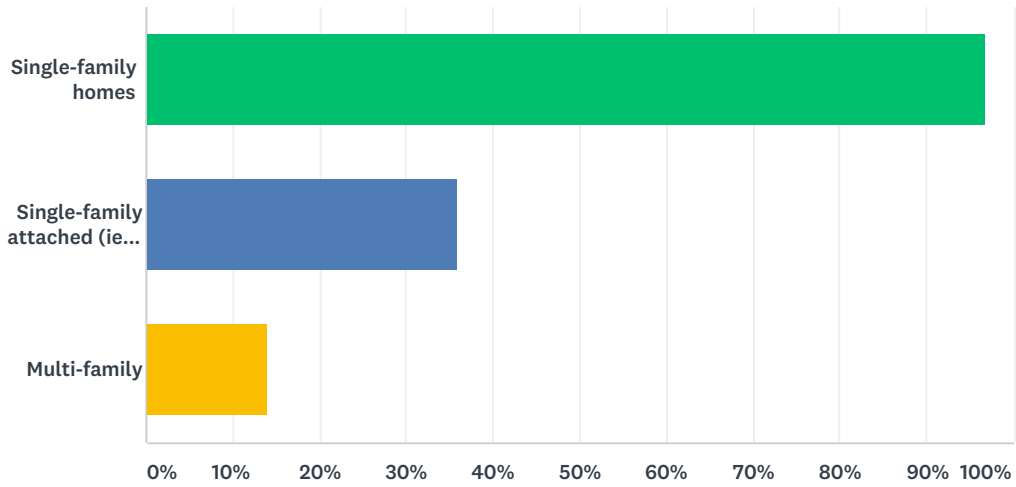
Answered: 64 Skipped: 0



| ANSWER CHOICES         | RESPONSES |
|------------------------|-----------|
| Too restrictive        | 9.38% 6   |
| About right            | 51.56% 33 |
| Not restrictive enough | 3.13% 2   |
| Not sure               | 35.94% 23 |
| <b>TOTAL</b>           | <b>64</b> |

### Q6 What type of housing options would you like to have available in Webster? select all that apply

Answered: 64 Skipped: 0

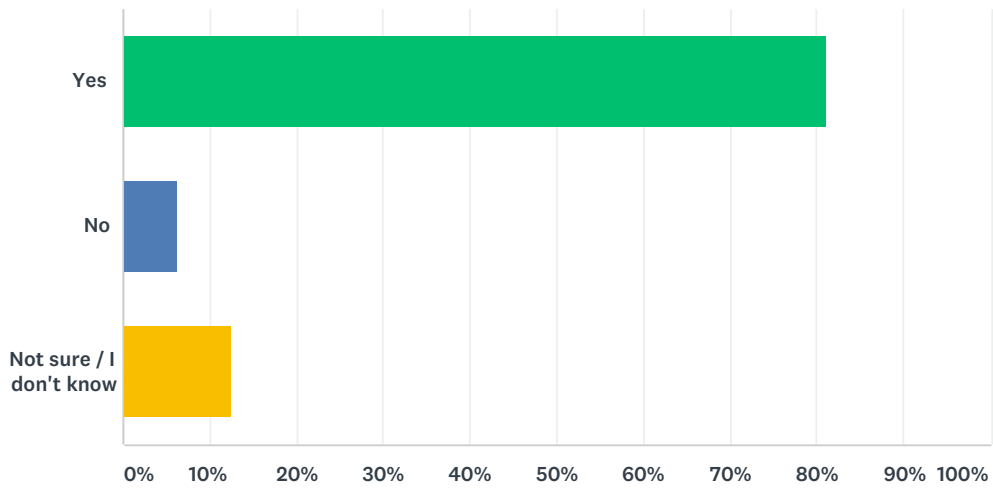


| ANSWER CHOICES                                   | RESPONSES |    |
|--------------------------------------------------|-----------|----|
| Single-family homes                              | 96.88%    | 62 |
| Single-family attached (ie. duplex or town home) | 35.94%    | 23 |
| Multi-family                                     | 14.06%    | 9  |
| Total Respondents: 64                            |           |    |



### Q7 Should Webster's zoning regulations allow accessory dwellings (ie. apartment above a garage, mother-in-law suite)?

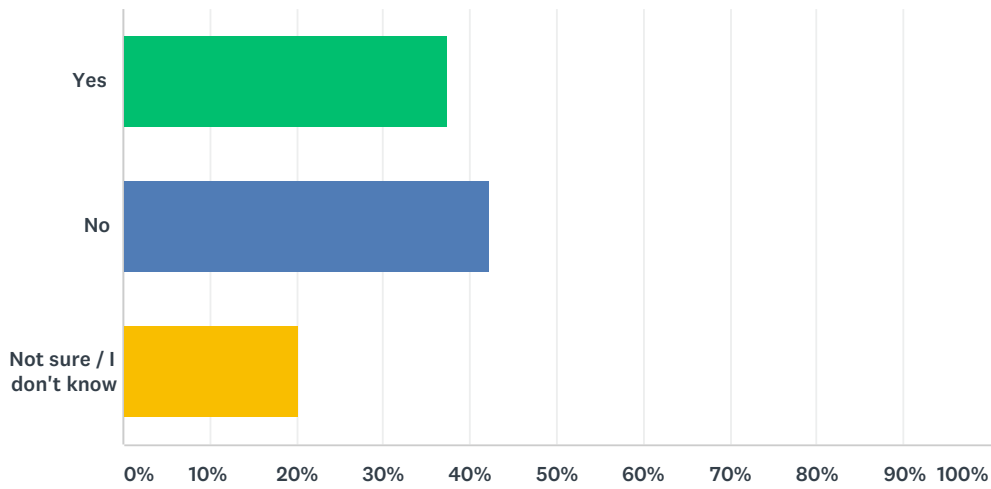
Answered: 64 Skipped: 0



| ANSWER CHOICES          | RESPONSES |           |
|-------------------------|-----------|-----------|
| Yes                     | 81.25%    | 52        |
| No                      | 6.25%     | 4         |
| Not sure / I don't know | 12.50%    | 8         |
| <b>TOTAL</b>            |           | <b>64</b> |

### Q8 Should the Town of Webster regulate short-term vacation rentals, like Airbnb or VRBO?

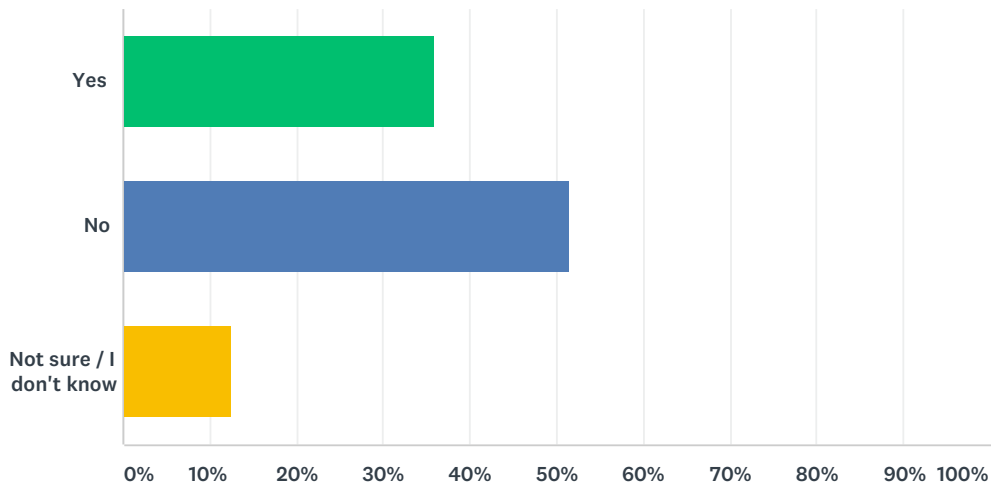
Answered: 64 Skipped: 0



| ANSWER CHOICES          | RESPONSES |           |
|-------------------------|-----------|-----------|
| Yes                     | 37.50%    | 24        |
| No                      | 42.19%    | 27        |
| Not sure / I don't know | 20.31%    | 13        |
| <b>TOTAL</b>            |           | <b>64</b> |

## Q9 Webster's zoning regulations require a 1 acre minimum lot size. Should Webster consider changing that?

Answered: 64 Skipped: 0



| ANSWER CHOICES          | RESPONSES |
|-------------------------|-----------|
| Yes                     | 35.94% 23 |
| No                      | 51.56% 33 |
| Not sure / I don't know | 12.50% 8  |
| <b>TOTAL</b>            | <b>64</b> |

| #  | IF YOU ANSWERED YES, PLEASE ELABORATE                                                                                                               | DATE               |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | You could have some more dense areas, but don't allow small parcels with road frontage or you end up with too many driveways turning onto the road. | 9/28/2018 10:07 AM |
| 2  | That's a lot for a senior to maintain!                                                                                                              | 9/25/2018 8:45 AM  |
| 3  | Why should Webster operate like an HOA on steroids? Other than landscaping and fire what do you provide?                                            | 9/21/2018 12:10 AM |
| 4  | .5 acre, with certain restrictions                                                                                                                  | 9/19/2018 9:04 PM  |
| 5  | Clustered development in walkable/bike-able community                                                                                               | 9/19/2018 8:07 PM  |
| 6  | no less than 3/4 acre                                                                                                                               | 9/19/2018 5:28 PM  |
| 7  | 1/2 acre minimum                                                                                                                                    | 9/19/2018 5:20 PM  |
| 8  | 1/2 acre is sufficient                                                                                                                              | 9/19/2018 10:20 AM |
| 9  | half acre large enough to avoid crowding                                                                                                            | 9/19/2018 10:01 AM |
| 10 | Would .5 acres be sufficient to keep the historic element?                                                                                          | 9/18/2018 4:44 PM  |
| 11 | Why so large?                                                                                                                                       | 9/14/2018 2:10 PM  |
| 12 | To make housing more affordable. Some individuals might like smaller lots and less yard to maintain.                                                | 9/13/2018 10:18 PM |
| 13 | No longer feasible in this economy.                                                                                                                 | 9/13/2018 3:14 PM  |
| 14 | Folks should be able to subdivide and sell portions of their own land.                                                                              | 9/13/2018 10:34 AM |

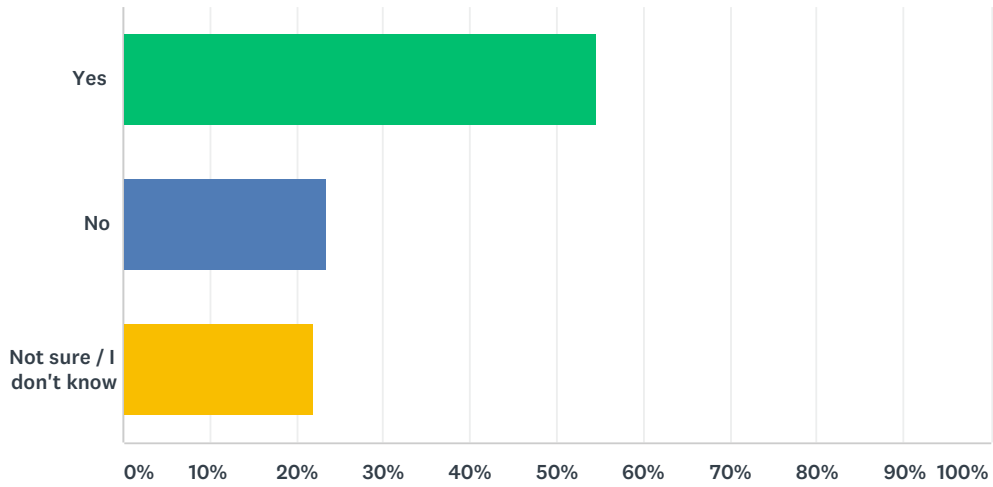
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|    |                                                                                                                        |                   |
|----|------------------------------------------------------------------------------------------------------------------------|-------------------|
| 15 | There may be areas where a district could be created that has different zoning requirements. It's worth consideration. | 9/12/2018 1:13 PM |
| 16 | Seems arbitrary.                                                                                                       | 9/12/2018 9:14 AM |

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### Q10 Should Webster's zoning regulations offer housing opportunities for all income levels?

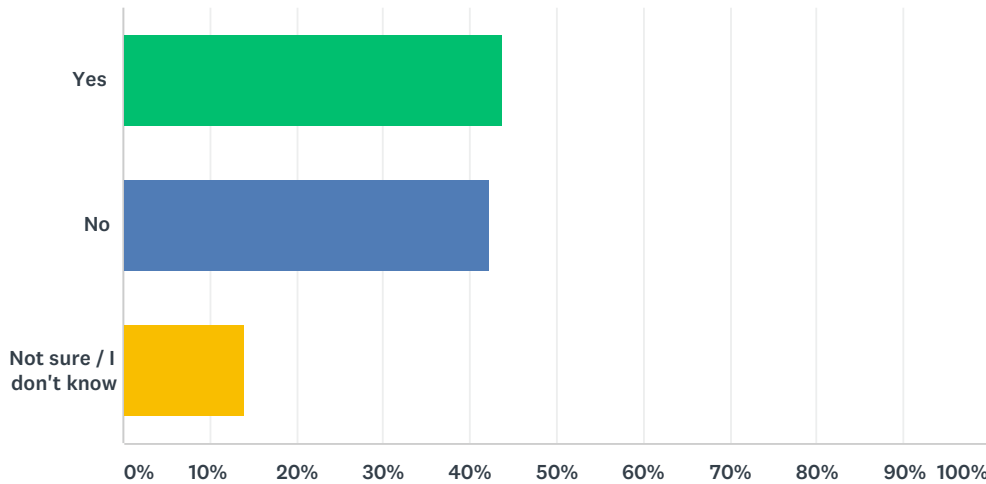
Answered: 64 Skipped: 0



| ANSWER CHOICES          | RESPONSES |           |
|-------------------------|-----------|-----------|
| Yes                     | 54.69%    | 35        |
| No                      | 23.44%    | 15        |
| Not sure / I don't know | 21.88%    | 14        |
| <b>TOTAL</b>            |           | <b>64</b> |

### Q11 Currently, Webster has one area zoned for business (across from SCC). Would you support allowing more businesses in Webster within areas currently zoned residential?

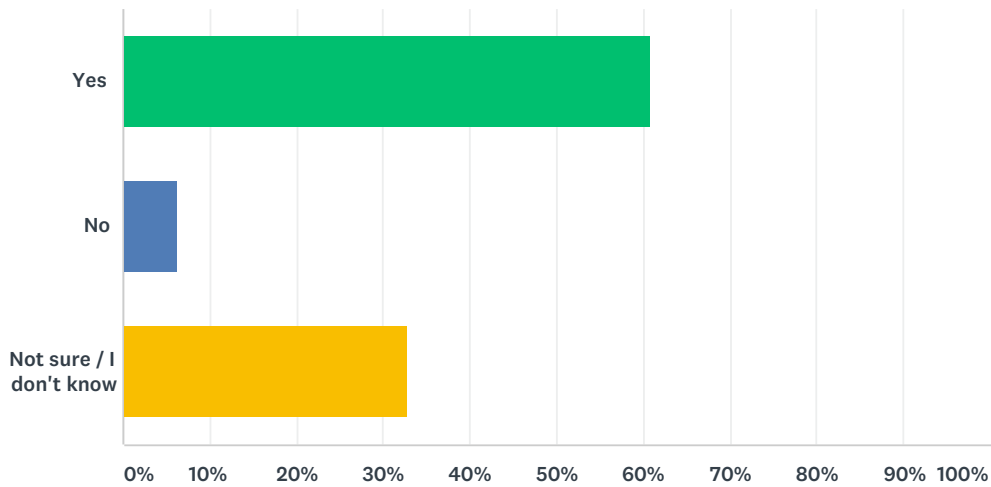
Answered: 64 Skipped: 0



| ANSWER CHOICES          | RESPONSES |    |
|-------------------------|-----------|----|
| Yes                     | 43.75%    | 28 |
| No                      | 42.19%    | 27 |
| Not sure / I don't know | 14.06%    | 9  |
| TOTAL                   |           | 64 |

# Q12 Are there specific parts of Webster that should be protected from development or growth?

Answered: 64 Skipped: 0



| ANSWER CHOICES          | RESPONSES |
|-------------------------|-----------|
| Yes                     | 60.94% 39 |
| No                      | 6.25% 4   |
| Not sure / I don't know | 32.81% 21 |
| <b>TOTAL</b>            | <b>64</b> |

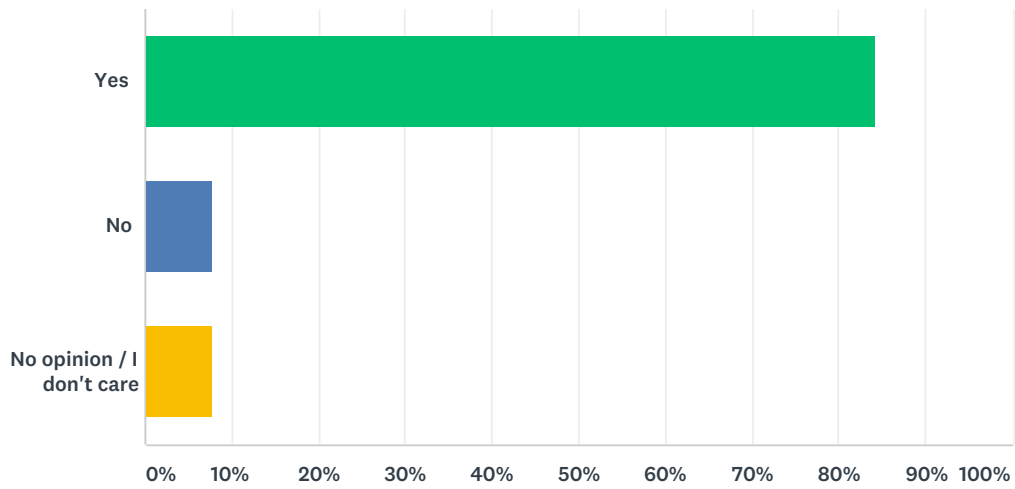
| #  | IF YOU ANSWERED YES, PLEASE ELABORATE                                                                      | DATE               |
|----|------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | River                                                                                                      | 9/28/2018 11:06 AM |
| 2  | Preserve the river floodplain. Require setbacks from the roads.                                            | 9/28/2018 10:07 AM |
| 3  | farm land, for example.                                                                                    | 9/25/2018 8:45 AM  |
| 4  | Not in the three blocks of "downtown " Webster"                                                            | 9/25/2018 8:45 AM  |
| 5  | Historical                                                                                                 | 9/24/2018 11:29 PM |
| 6  | Within 100 yards of Buchanan Loop                                                                          | 9/24/2018 10:53 PM |
| 7  | River fronts, "downtown", views of mountains.                                                              | 9/22/2018 5:06 PM  |
| 8  | Any areas that would negatively impact viewsheds. Any areas with rare/special plants, and wildlife habitat | 9/19/2018 8:07 PM  |
| 9  | historic area                                                                                              | 9/19/2018 5:28 PM  |
| 10 | single houses                                                                                              | 9/19/2018 5:25 PM  |
| 11 | no development along higher slopes of King's mountain, river bank                                          | 9/19/2018 5:11 PM  |
| 12 | Buchanan Loop                                                                                              | 9/19/2018 4:57 PM  |
| 13 | Historic district should be respected and maintained                                                       | 9/19/2018 11:27 AM |
| 14 | No development in clear residential areas or neighborhoods                                                 | 9/19/2018 10:26 AM |
| 15 | green spaces / open spaces                                                                                 | 9/19/2018 10:13 AM |
| 16 | We are a neighborhood not a town.                                                                          | 9/14/2018 2:10 PM  |

|    |                                                                                                                                                                                                                                                                                                |                    |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 17 | Only allow single family homes on 1 acre minimum. No businesses should be allowed.                                                                                                                                                                                                             | 9/14/2018 2:03 PM  |
| 18 | Small historic area around P.O. what is going on with the old Penland house. I was excited to see someone renovating it. However now I wonder if they will ever finish. Was there a process for town to see what they intended to do prior to initiation of project?                           | 9/13/2018 10:18 PM |
| 19 | Protect the tuckaseegee watershed                                                                                                                                                                                                                                                              | 9/13/2018 8:19 PM  |
| 20 | Business zoning should prohibit chains and warehouse style business but allow small coffeehouse/breakfast style places :) probably best to preserve the residential loop but would be fun to have places within walking or biking that serve our community (like parks and small restaurants). | 9/13/2018 4:03 PM  |
| 21 | A commercial corridor along the major roadways would be acceptable, but commercial enterprises should be prohibited in residential areas.                                                                                                                                                      | 9/13/2018 3:14 PM  |
| 22 | Riverfront - I'd love to see multiuse trails developed, but would hate to see the riverfront marred by expansive housing developments                                                                                                                                                          | 9/13/2018 11:30 AM |
| 23 | Would hate to see huge apt complex built in historic areas. Or chains go in on 116. But a few independent businesses, BnB, diner would be worth considering.                                                                                                                                   | 9/13/2018 10:34 AM |
| 24 | All areas. We don't have to be all things to all people: other areas in the county can accomodate multi-family dwellings and businesses.                                                                                                                                                       | 9/12/2018 8:46 PM  |
| 25 | Yes, near the river, and where topography is too steep.                                                                                                                                                                                                                                        | 9/12/2018 1:13 PM  |
| 26 | farm land/ open spaces                                                                                                                                                                                                                                                                         | 9/12/2018 7:22 AM  |



### Q13 Regarding undeveloped land (such as farm land) in our community, should local leaders work with land owners to preserve open spaces?

Answered: 64 Skipped: 0



| ANSWER CHOICES            | RESPONSES |           |
|---------------------------|-----------|-----------|
| Yes                       | 84.38%    | 54        |
| No                        | 7.81%     | 5         |
| No opinion / I don't care | 7.81%     | 5         |
| <b>TOTAL</b>              |           | <b>64</b> |

## Q14 The Town of Webster contains a number of special places that make the community unique. What places do you think are of great asset to the Town?

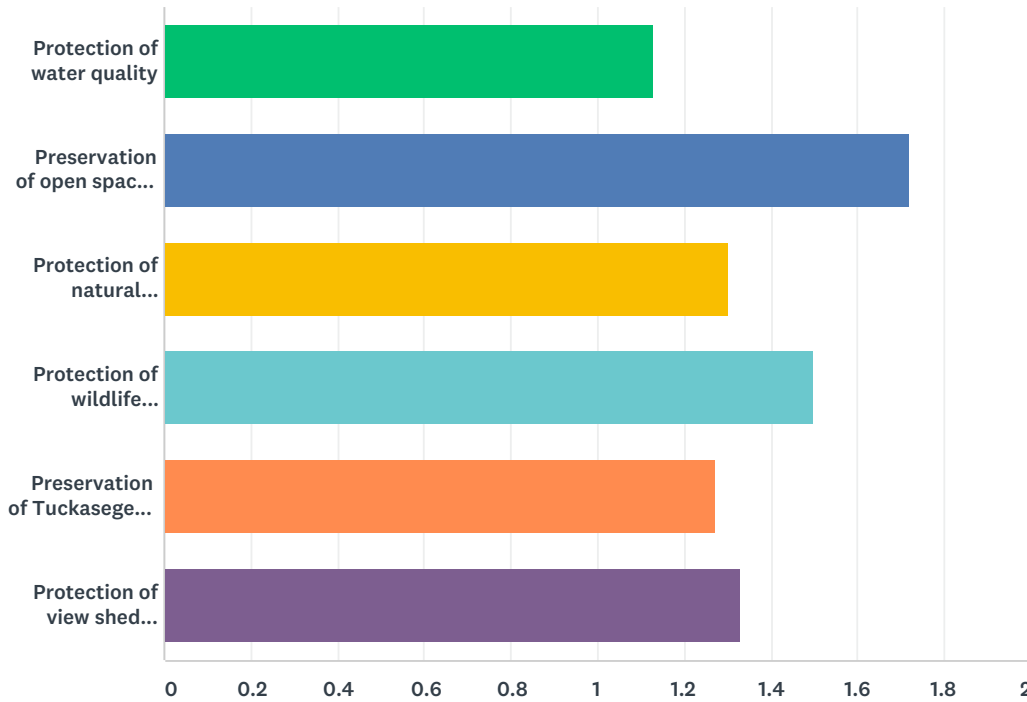
Answered: 64 Skipped: 0

| #  | RESPONSES                                                                                      | DATE               |
|----|------------------------------------------------------------------------------------------------|--------------------|
| 1  | Love the walkability and participating in Halloween events.                                    | 9/30/2018 8:42 PM  |
| 2  | River and trails                                                                               | 9/28/2018 11:06 AM |
| 3  | The beautiful historic churches and the river are tremendous assets.                           | 9/28/2018 10:07 AM |
| 4  | Buchannon Loop                                                                                 | 9/26/2018 10:52 PM |
| 5  | The post office, buchanan loop                                                                 | 9/25/2018 9:16 AM  |
| 6  | The main drag, the walking loop on Buchanan Lane. I just think Webster is a really neat place. | 9/25/2018 8:45 AM  |
| 7  | The trees! We've lost about 30 trees in the past couple of years!!!                            | 9/25/2018 8:45 AM  |
| 8  | The Buchanan loop.                                                                             | 9/24/2018 11:29 PM |
| 9  | Walking the loop, historic landmarks.                                                          | 9/24/2018 10:53 PM |
| 10 | River                                                                                          | 9/23/2018 5:59 AM  |
| 11 | The open riverside, downtown.                                                                  | 9/22/2018 5:06 PM  |
| 12 | None                                                                                           | 9/21/2018 12:10 AM |
| 13 | The Loop, Methodist church, post office                                                        | 9/20/2018 8:57 PM  |
| 14 | ?                                                                                              | 9/20/2018 1:37 PM  |
| 15 | The cemetery, Buchanan loop, the river.                                                        | 9/19/2018 9:19 PM  |
| 16 | The church, the "Main St.", where 116 passes through                                           | 9/19/2018 9:04 PM  |
| 17 | That big chair                                                                                 | 9/19/2018 8:07 PM  |
| 18 | Rock School, churches, walking spaces                                                          | 9/19/2018 5:28 PM  |
| 19 | no comment                                                                                     | 9/19/2018 5:25 PM  |
| 20 | no comment                                                                                     | 9/19/2018 5:23 PM  |
| 21 | no comment                                                                                     | 9/19/2018 5:20 PM  |
| 22 | no comment                                                                                     | 9/19/2018 5:11 PM  |
| 23 | no comment                                                                                     | 9/19/2018 5:05 PM  |
| 24 | the church                                                                                     | 9/19/2018 4:57 PM  |
| 25 | historical places, Webster cemetery                                                            | 9/19/2018 4:53 PM  |
| 26 | Buchanan Loop, the churches                                                                    | 9/19/2018 4:34 PM  |
| 27 | the churches, Buchanan Loop                                                                    | 9/19/2018 4:22 PM  |
| 28 | post office, Buchanan Loop (walk), River (fishing)                                             | 9/19/2018 11:27 AM |
| 29 | Buchanan Loop, River                                                                           | 9/19/2018 10:38 AM |
| 30 | no comment                                                                                     | 9/19/2018 10:33 AM |
| 31 | All of it. The River!                                                                          | 9/19/2018 10:31 AM |
| 32 | park- ballfields, old school, church, walking Buchanan Loop, WWII memorial, SCC, Tuck River    | 9/19/2018 10:26 AM |
| 33 | post office, historic homes, old school, churches, ballfield                                   | 9/19/2018 10:20 AM |

|    |                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                    |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 34 | historic buildings, river access                                                                                                                                                                                                                                                                                                                                                                                                                        | 9/19/2018 10:13 AM |
| 35 | no comment                                                                                                                                                                                                                                                                                                                                                                                                                                              | 9/19/2018 10:08 AM |
| 36 | no comment                                                                                                                                                                                                                                                                                                                                                                                                                                              | 9/19/2018 10:04 AM |
| 37 | Tuck river                                                                                                                                                                                                                                                                                                                                                                                                                                              | 9/19/2018 10:01 AM |
| 38 | old school                                                                                                                                                                                                                                                                                                                                                                                                                                              | 9/19/2018 9:57 AM  |
| 39 | The walkability of the Town                                                                                                                                                                                                                                                                                                                                                                                                                             | 9/18/2018 4:44 PM  |
| 40 | Historical buildings; WWII Memorial                                                                                                                                                                                                                                                                                                                                                                                                                     | 9/17/2018 11:03 AM |
| 41 | Webster Cemetery                                                                                                                                                                                                                                                                                                                                                                                                                                        | 9/15/2018 8:15 PM  |
| 42 | ?                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 9/15/2018 3:17 AM  |
| 43 | verteran's monument                                                                                                                                                                                                                                                                                                                                                                                                                                     | 9/14/2018 6:19 PM  |
| 44 | The cemetery                                                                                                                                                                                                                                                                                                                                                                                                                                            | 9/14/2018 4:22 PM  |
| 45 | Not sure where these "special places" are?                                                                                                                                                                                                                                                                                                                                                                                                              | 9/14/2018 2:10 PM  |
| 46 | Buchanan Loop, Old School, Old Churches, SCC.                                                                                                                                                                                                                                                                                                                                                                                                           | 9/14/2018 2:03 PM  |
| 47 | Webster school, churches, historic homes, river, wildflowers along Buchanan Loop.                                                                                                                                                                                                                                                                                                                                                                       | 9/13/2018 10:18 PM |
| 48 | Blanton ball field, the river park, family resource center                                                                                                                                                                                                                                                                                                                                                                                              | 9/13/2018 9:44 PM  |
| 49 | Buchanan Loop                                                                                                                                                                                                                                                                                                                                                                                                                                           | 9/13/2018 8:21 PM  |
| 50 | The old school                                                                                                                                                                                                                                                                                                                                                                                                                                          | 9/13/2018 8:19 PM  |
| 51 | I love the loop and being able to walk most of Webster. Would be in favor of a playground/park.                                                                                                                                                                                                                                                                                                                                                         | 9/13/2018 4:03 PM  |
| 52 | SCC, Webster churches                                                                                                                                                                                                                                                                                                                                                                                                                                   | 9/13/2018 3:14 PM  |
| 53 | Post office, river access                                                                                                                                                                                                                                                                                                                                                                                                                               | 9/13/2018 1:35 PM  |
| 54 | Historic buildings, walkable roads                                                                                                                                                                                                                                                                                                                                                                                                                      | 9/13/2018 1:20 PM  |
| 55 | Buchanan loop, historic walk, the SIDEWALKS. Seriously - we moved to this town because of the sidewalks. I would love to see the town partner with the JC Family Resource Center and preschool at the Rock School to open that playground to the community. I would love to see the town better take advantage of the open space near the softball field for recreation spaces for all (walking/art trails thru the woods, playground, pavillion, etc). | 9/13/2018 11:30 AM |
| 56 | Buchanan loop                                                                                                                                                                                                                                                                                                                                                                                                                                           | 9/13/2018 11:23 AM |
| 57 | Na                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 9/13/2018 10:43 AM |
| 58 | Post office, ball fields, old school, little libraries, pedestrian friendly loop                                                                                                                                                                                                                                                                                                                                                                        | 9/13/2018 10:34 AM |
| 59 | The Tuckasegee River #1                                                                                                                                                                                                                                                                                                                                                                                                                                 | 9/13/2018 10:22 AM |
| 60 | Don't know                                                                                                                                                                                                                                                                                                                                                                                                                                              | 9/13/2018 9:36 AM  |
| 61 | Town Hall Buchanan Loop all places on the National Registry of Historic Places the Tuck                                                                                                                                                                                                                                                                                                                                                                 | 9/12/2018 8:46 PM  |
| 62 | All along the river, and public access to the river, the Post Office, historic homes, Town Hall, the fishing weir, and the Old School.                                                                                                                                                                                                                                                                                                                  | 9/12/2018 1:13 PM  |
| 63 | Buchanan Loop, The Tuck shoreline                                                                                                                                                                                                                                                                                                                                                                                                                       | 9/12/2018 9:14 AM  |
| 64 | sidewalks, Cherokee weir, open spaces                                                                                                                                                                                                                                                                                                                                                                                                                   | 9/12/2018 7:22 AM  |

### Q15 Please indicate the importance you attach to the following in Webster:mark only one per row

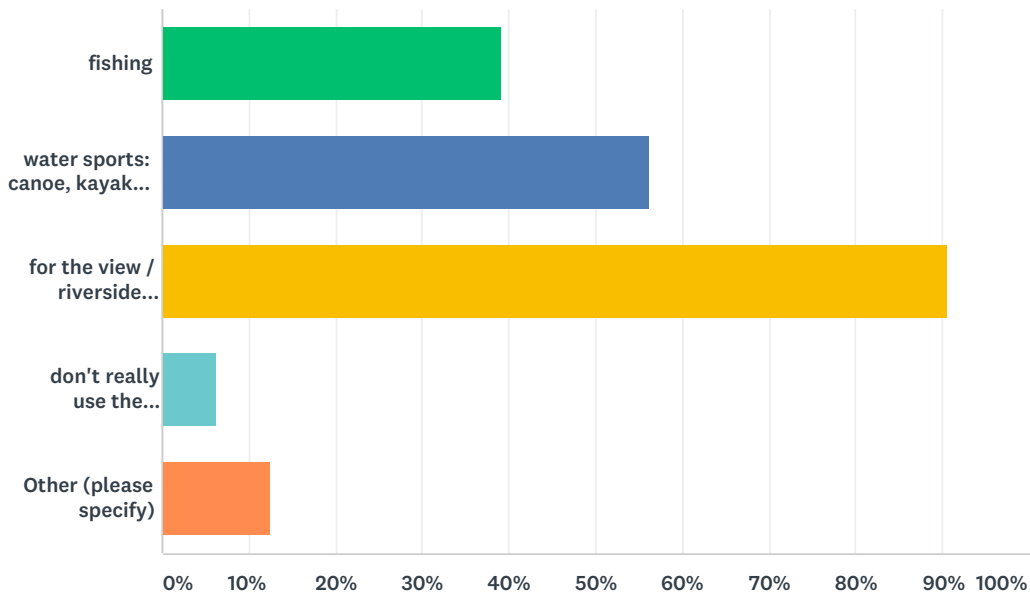
Answered: 64 Skipped: 0



|                                                        | VERY IMPORTANT | IMPORTANT    | SLIGHTLY IMPORTANT | NOT IMPORTANT | NOT SURE   | TOTAL | WEIGHTED AVERAGE |
|--------------------------------------------------------|----------------|--------------|--------------------|---------------|------------|-------|------------------|
| Protection of water quality                            | 89.06%<br>57   | 9.38%<br>6   | 1.56%<br>1         | 0.00%<br>0    | 0.00%<br>0 | 64    | 1.13             |
| Preservation of open spaces and agricultural land      | 46.88%<br>30   | 35.94%<br>23 | 15.63%<br>10       | 1.56%<br>1    | 0.00%<br>0 | 64    | 1.72             |
| Protection of natural resources                        | 73.44%<br>47   | 23.44%<br>15 | 3.13%<br>2         | 0.00%<br>0    | 0.00%<br>0 | 64    | 1.30             |
| Protection of wildlife habitat                         | 62.50%<br>40   | 29.69%<br>19 | 4.69%<br>3         | 1.56%<br>1    | 1.56%<br>1 | 64    | 1.50             |
| Preservation of Tuckasegee River's shoreline character | 75.00%<br>48   | 23.44%<br>15 | 1.56%<br>1         | 0.00%<br>0    | 0.00%<br>0 | 64    | 1.27             |
| Protection of view shed (undeveloped mountain-tops)    | 70.31%<br>45   | 26.56%<br>17 | 3.13%<br>2         | 0.00%<br>0    | 0.00%<br>0 | 64    | 1.33             |

# Q16 Which of these best describe how you use the Tuckasegee River in Webster?check all that apply

Answered: 64 Skipped: 0

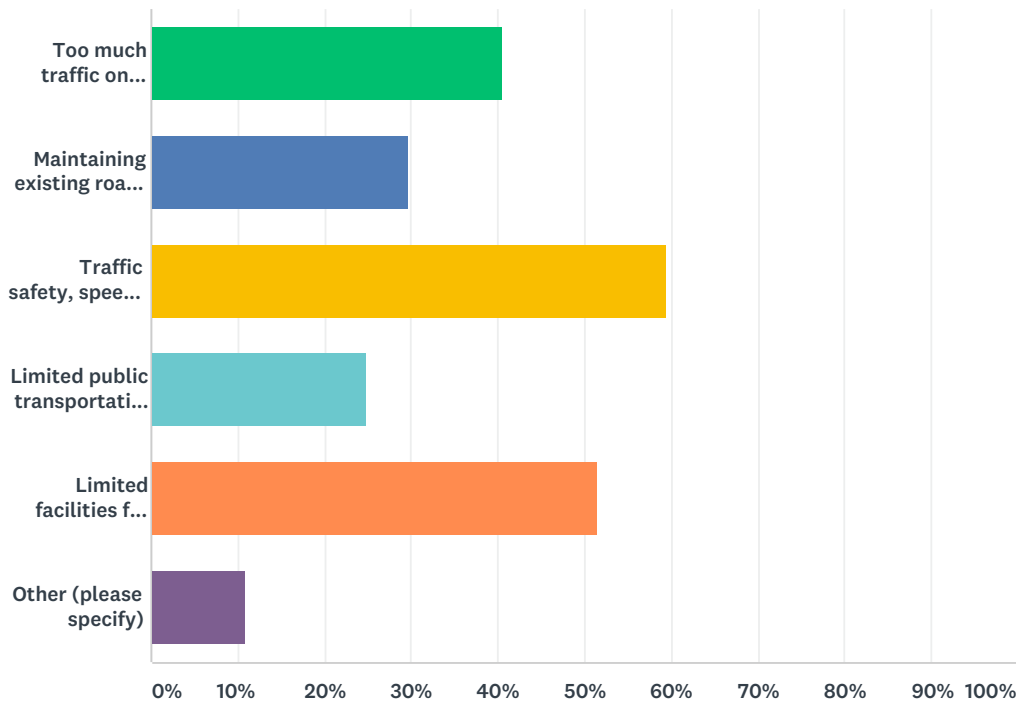


| ANSWER CHOICES                                   | RESPONSES |
|--------------------------------------------------|-----------|
| fishing                                          | 39.06% 25 |
| water sports: canoe, kayak, paddle board, tubing | 56.25% 36 |
| for the view / riverside enjoyment               | 90.63% 58 |
| don't really use the Tuckasegee River            | 6.25% 4   |
| Other (please specify)                           | 12.50% 8  |
| Total Respondents: 64                            |           |

| # | OTHER (PLEASE SPECIFY)                            | DATE               |
|---|---------------------------------------------------|--------------------|
| 1 | I like the park too                               | 9/25/2018 8:45 AM  |
| 2 | ecological benefits                               | 9/19/2018 8:07 PM  |
| 3 | lounging in the river                             | 9/19/2018 10:31 AM |
| 4 | Dogs play in it                                   | 9/13/2018 10:18 PM |
| 5 | I wish it was a little easier to access with kids | 9/13/2018 4:03 PM  |
| 6 | wading, digging, child play                       | 9/13/2018 11:30 AM |
| 7 | Greenway/walking                                  | 9/13/2018 10:34 AM |
| 8 | watching wildlife (birds); as habitat             | 9/12/2018 7:22 AM  |

# Q17 What do you consider to be the most important transportation issues for Webster?choose up to three

Answered: 64 Skipped: 0

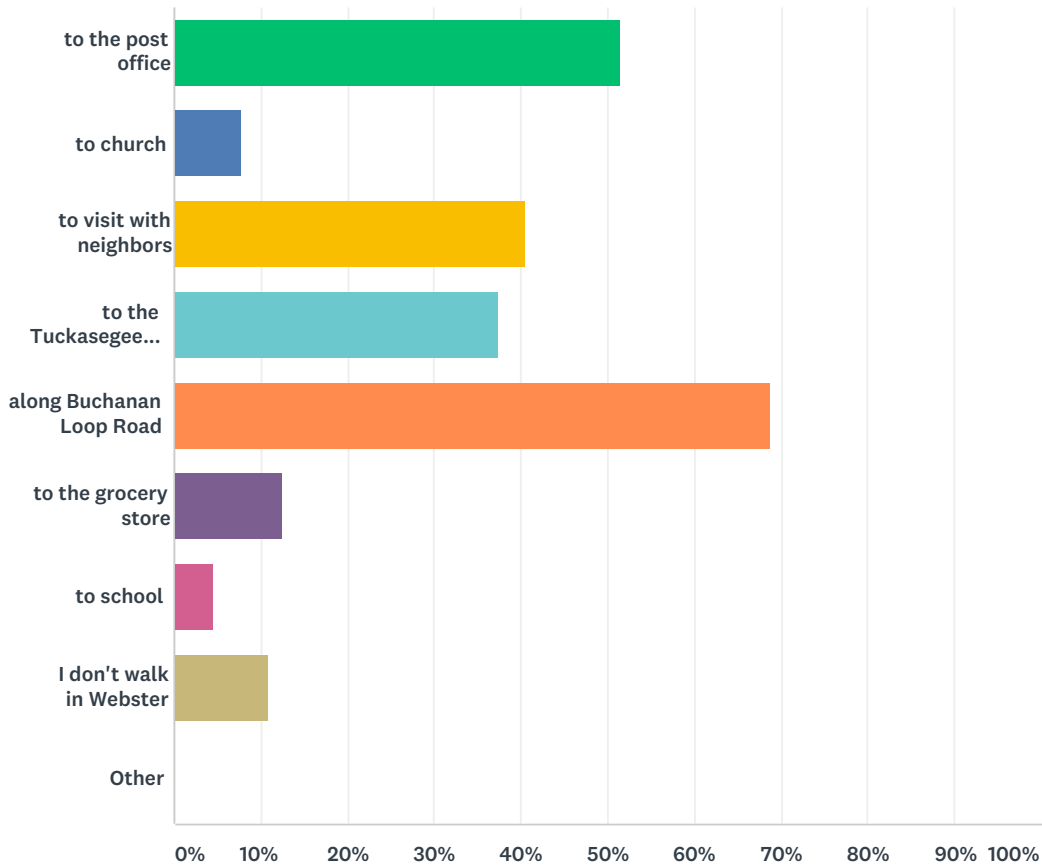


| ANSWER CHOICES                                             | RESPONSES |
|------------------------------------------------------------|-----------|
| Too much traffic on roads in Webster                       | 40.63% 26 |
| Maintaining existing roads in Webster                      | 29.69% 19 |
| Traffic safety, speed enforcement in Webster               | 59.38% 38 |
| Limited public transportation options in Webster           | 25.00% 16 |
| Limited facilities for bicycles and pedestrians in Webster | 51.56% 33 |
| Other (please specify)                                     | 10.94% 7  |
| Total Respondents: 64                                      |           |

| # | OTHER (PLEASE SPECIFY)                                                                                         | DATE               |
|---|----------------------------------------------------------------------------------------------------------------|--------------------|
| 1 | Too much dependance on cars and oil                                                                            | 9/19/2018 8:07 PM  |
| 2 | Dump trucks on N/S River Road                                                                                  | 9/19/2018 10:38 AM |
| 3 | 1 lane on Buchanan is very unsafe                                                                              | 9/15/2018 8:15 PM  |
| 4 | Buchanan Loop should be completely two lanes and have a sidewalk to make it safer for pedestrians and drivers. | 9/14/2018 2:03 PM  |
| 5 | Dangerous intersection of Webster road and Buchanan Loop as you come in to Webster.                            | 9/13/2018 10:18 PM |
| 6 | folks travel a little fast around the deep corner before post office.                                          | 9/13/2018 4:03 PM  |
| 7 | upcoming influx of traffic with the 107 renovation                                                             | 9/13/2018 11:30 AM |

### Q18 Where do you walk in Webster? check all that apply

Answered: 64 Skipped: 0



| ANSWER CHOICES           | RESPONSES |    |
|--------------------------|-----------|----|
| to the post office       | 51.56%    | 33 |
| to church                | 7.81%     | 5  |
| to visit with neighbors  | 40.63%    | 26 |
| to the Tuckasegee River  | 37.50%    | 24 |
| along Buchanan Loop Road | 68.75%    | 44 |
| to the grocery store     | 12.50%    | 8  |
| to school                | 4.69%     | 3  |
| I don't walk in Webster  | 10.94%    | 7  |
| Other                    | 0.00%     | 0  |
| Total Respondents: 64    |           |    |

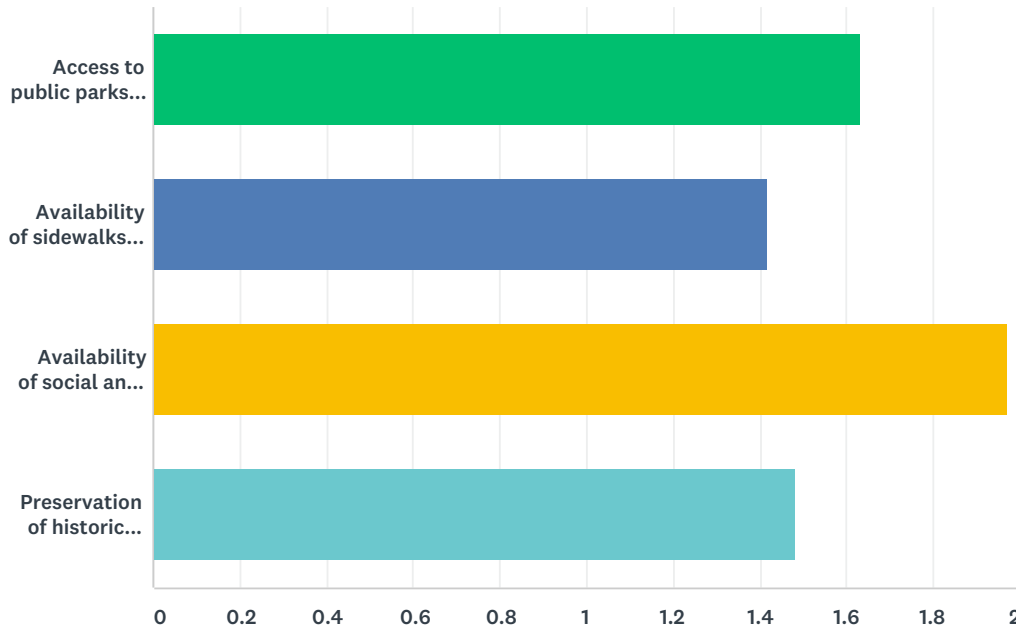
| # | OTHER (PLEASE SPECIFY) | DATE              |
|---|------------------------|-------------------|
| 1 | SCC walking trail      | 9/19/2018 9:19 PM |
| 2 | North River Road       | 9/19/2018 5:11 PM |

|    |                                                                                                                                                                                      |                    |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 3  | Main Street                                                                                                                                                                          | 9/19/2018 5:05 PM  |
| 4  | downtown/Webster Road                                                                                                                                                                | 9/19/2018 10:13 AM |
| 5  | Webster road sidewalk                                                                                                                                                                | 9/19/2018 10:01 AM |
| 6  | Track at school                                                                                                                                                                      | 9/13/2018 10:18 PM |
| 7  | to the senior center                                                                                                                                                                 | 9/13/2018 11:30 AM |
| 8  | We walk everywhere, it's what we love about Webster. Will advocate for expanding the greenway from WCU to Webster, even Dillsboro                                                    | 9/13/2018 10:34 AM |
| 9  | walk my dogs up and down the main drag                                                                                                                                               | 9/12/2018 8:46 PM  |
| 10 | We now walk on the Greenway that is within 2 miles of our home. Feel very lucky to have that resource so near. This has made a walking path around Buchanan Loop less of a priority. | 9/12/2018 1:13 PM  |



### Q19 Please indicate the importance you attach to the following in Webster:mark only one per row

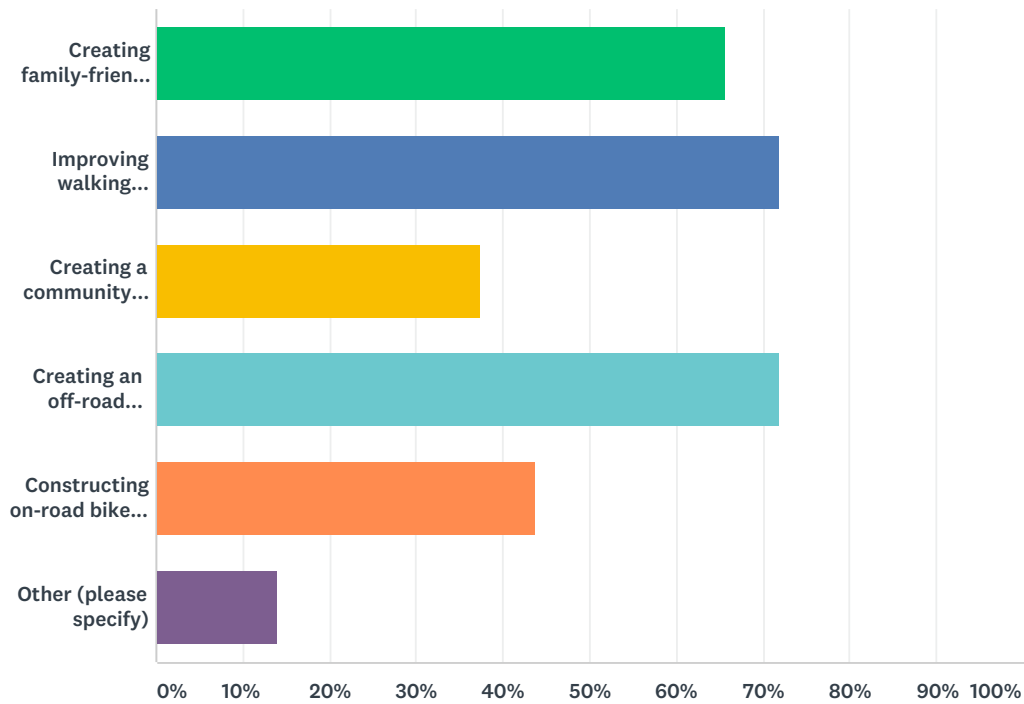
Answered: 64 Skipped: 0



|                                                                   | VERY IMPORTANT | IMPORTANT    | SLIGHTLY IMPORTANT | NOT IMPORTANT | NOT SURE   | TOTAL | WEIGHTED AVERAGE |
|-------------------------------------------------------------------|----------------|--------------|--------------------|---------------|------------|-------|------------------|
| Access to public parks and recreation areas                       | 51.56%<br>33   | 40.63%<br>26 | 4.69%<br>3         | 0.00%<br>0    | 3.13%<br>2 | 64    | 1.63             |
| Availability of sidewalks and multi-use paths                     | 65.63%<br>42   | 29.69%<br>19 | 3.13%<br>2         | 0.00%<br>0    | 1.56%<br>1 | 64    | 1.42             |
| Availability of social and community activities                   | 34.38%<br>22   | 37.50%<br>24 | 25.00%<br>16       | 3.13%<br>2    | 0.00%<br>0 | 64    | 1.97             |
| Preservation of historic buildings and culturally-important areas | 60.94%<br>39   | 31.25%<br>20 | 6.25%<br>4         | 1.56%<br>1    | 0.00%<br>0 | 64    | 1.48             |

## Q20 What types of recreational activities should Webster be supporting? check all that apply

Answered: 64 Skipped: 0



| ANSWER CHOICES                                             | RESPONSES |    |
|------------------------------------------------------------|-----------|----|
| Creating family-friendly outdoor play spaces / playground  | 65.63%    | 42 |
| Improving walking opportunities                            | 71.88%    | 46 |
| Creating a community garden                                | 37.50%    | 24 |
| Creating an off-road greenway for pedestrians and cyclists | 71.88%    | 46 |
| Constructing on-road bike lanes                            | 43.75%    | 28 |
| Other (please specify)                                     | 14.06%    | 9  |
| Total Respondents: 64                                      |           |    |

| # | OTHER (PLEASE SPECIFY)                                                                                           | DATE               |
|---|------------------------------------------------------------------------------------------------------------------|--------------------|
| 1 | none                                                                                                             | 9/19/2018 5:25 PM  |
| 2 | pavilion for music/picnics                                                                                       | 9/19/2018 10:26 AM |
| 3 | community pavilion for Webster events (+rental to generate income for town to maintain facility and landscaping) | 9/19/2018 10:20 AM |
| 4 | none, maybe a small park                                                                                         | 9/15/2018 8:15 PM  |
| 5 | None of these                                                                                                    | 9/14/2018 6:19 PM  |
| 6 | More river access points, some with amenities                                                                    | 9/13/2018 10:18 PM |
| 7 | art walk / trails through the woods near the softball field, community kickball games                            | 9/13/2018 11:30 AM |
| 8 | The community needs a covered, outdoor gathering place to have events.                                           | 9/12/2018 1:13 PM  |

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9

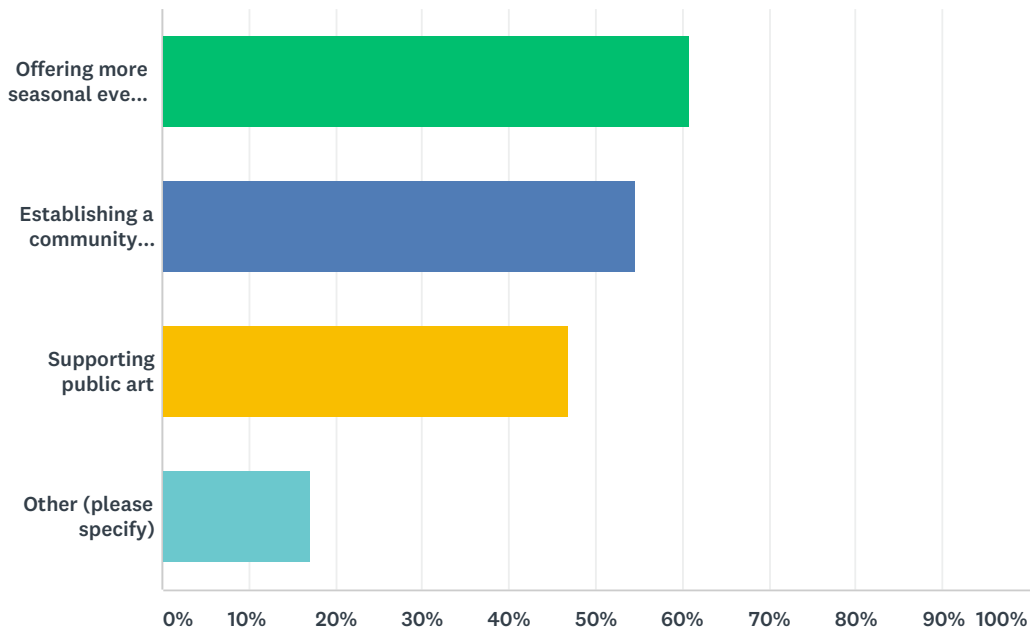
all of these!!

9/12/2018 7:22 AM

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## Q21 What types of cultural opportunities should Webster be supporting? check all that apply

Answered: 64 Skipped: 0

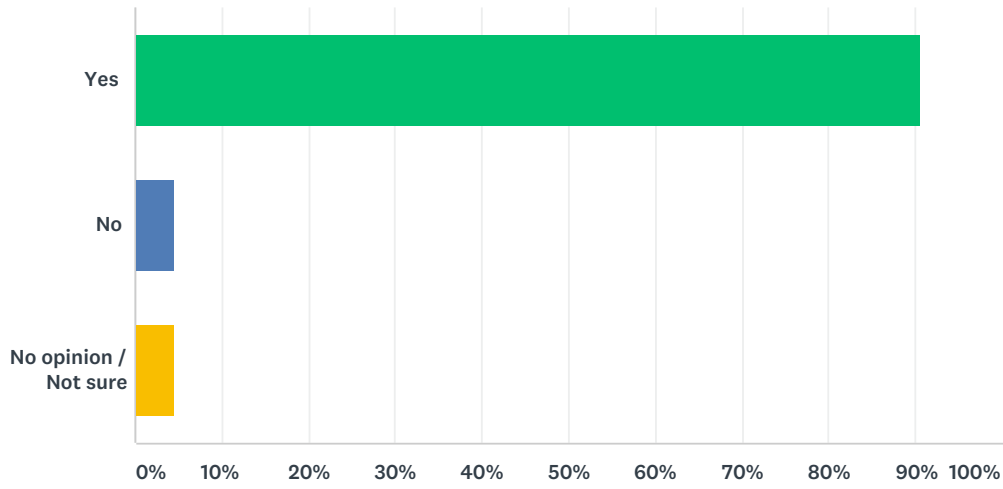


| ANSWER CHOICES                                              | RESPONSES |
|-------------------------------------------------------------|-----------|
| Offering more seasonal events and community activities      | 60.94% 39 |
| Establishing a community gathering space / community center | 54.69% 35 |
| Supporting public art                                       | 46.88% 30 |
| Other (please specify)                                      | 17.19% 11 |
| Total Respondents: 64                                       |           |

| #  | OTHER (PLEASE SPECIFY)                                                                                                                                          | DATE               |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | None of the above                                                                                                                                               | 9/21/2018 12:10 AM |
| 2  | none                                                                                                                                                            | 9/19/2018 5:25 PM  |
| 3  | no comment                                                                                                                                                      | 9/19/2018 4:53 PM  |
| 4  | outdoor music venue space w/ recreation park                                                                                                                    | 9/19/2018 10:13 AM |
| 5  | no comment                                                                                                                                                      | 9/19/2018 10:04 AM |
| 6  | none                                                                                                                                                            | 9/15/2018 8:15 PM  |
| 7  | None of these                                                                                                                                                   | 9/14/2018 6:19 PM  |
| 8  | don't think this applies                                                                                                                                        | 9/14/2018 2:10 PM  |
| 9  | Halloween Parade                                                                                                                                                | 9/13/2018 10:18 PM |
| 10 | Cherokee history event, more information about what happened that forced the Cherokee to leave Webster, embracing the native american culture of Webster's past | 9/13/2018 11:30 AM |
| 11 | Yes! Do more!                                                                                                                                                   | 9/12/2018 7:22 AM  |

## Q22 Would you support underground utility lines?

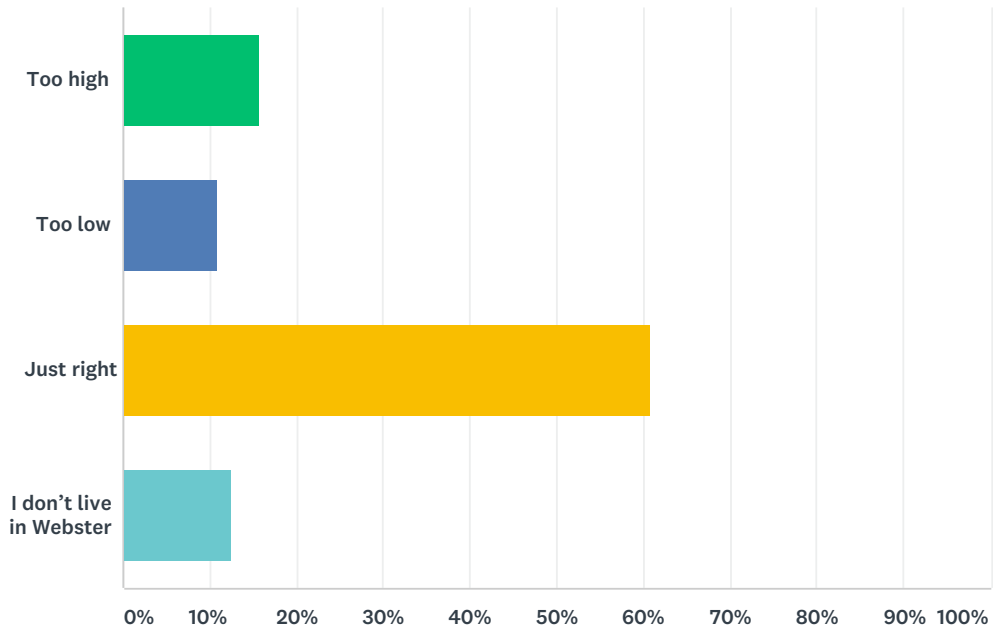
Answered: 64 Skipped: 0



| ANSWER CHOICES        | RESPONSES |    |
|-----------------------|-----------|----|
| Yes                   | 90.63%    | 58 |
| No                    | 4.69%     | 3  |
| No opinion / Not sure | 4.69%     | 3  |
| TOTAL                 |           | 64 |

### Q23 Do you consider your Webster taxes to be...

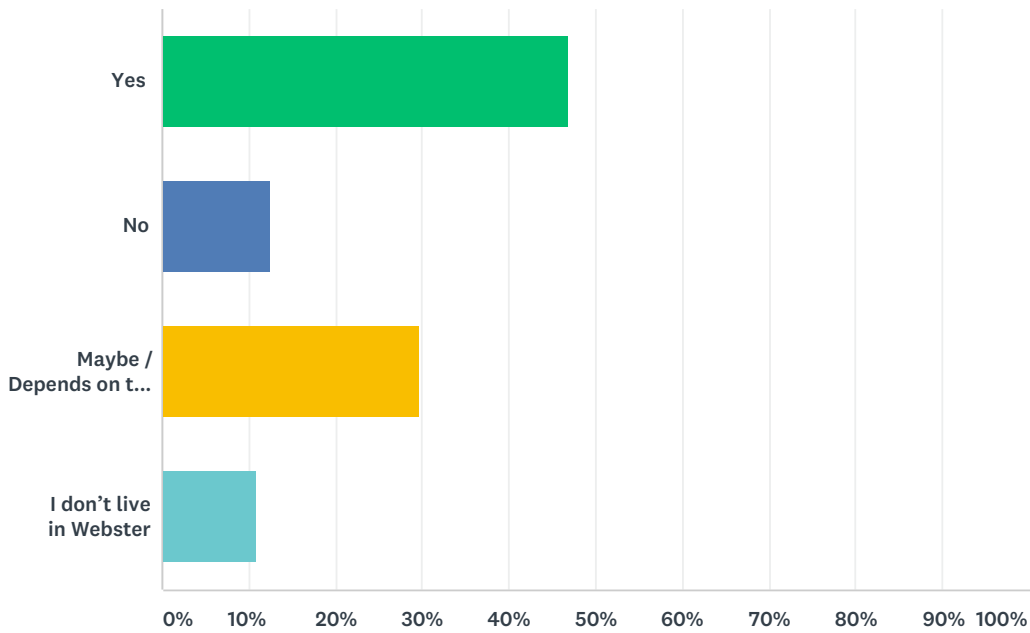
Answered: 64 Skipped: 0



| ANSWER CHOICES          | RESPONSES |
|-------------------------|-----------|
| Too high                | 15.63% 10 |
| Too low                 | 10.94% 7  |
| Just right              | 60.94% 39 |
| I don't live in Webster | 12.50% 8  |
| TOTAL                   | 64        |

### Q24 Would you consider paying higher taxes in Webster for any of the priorities that you identified in this survey?

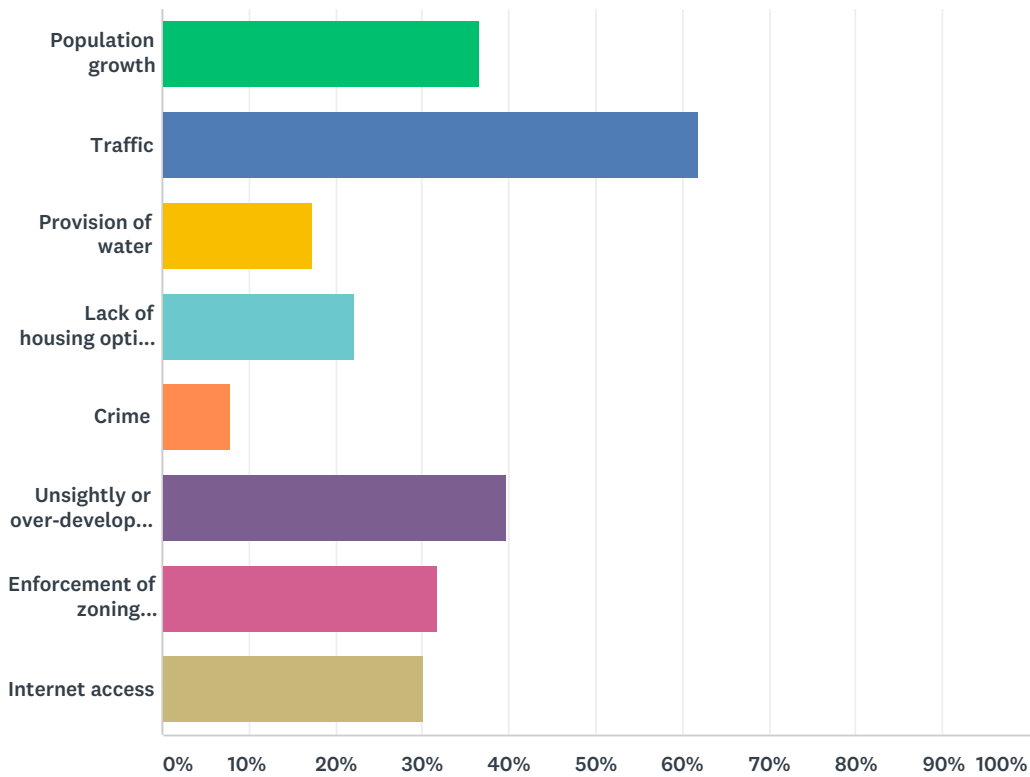
Answered: 64 Skipped: 0



| ANSWER CHOICES                 | RESPONSES |           |
|--------------------------------|-----------|-----------|
| Yes                            | 46.88%    | 30        |
| No                             | 12.50%    | 8         |
| Maybe / Depends on the project | 29.69%    | 19        |
| I don't live in Webster        | 10.94%    | 7         |
| <b>TOTAL</b>                   |           | <b>64</b> |

## Q25 What do you feel are the biggest challenges facing Webster in the next 10 years? choose up to three

Answered: 63 Skipped: 1



| ANSWER CHOICES                                | RESPONSES |
|-----------------------------------------------|-----------|
| Population growth                             | 36.51% 23 |
| Traffic                                       | 61.90% 39 |
| Provision of water                            | 17.46% 11 |
| Lack of housing options for all income levels | 22.22% 14 |
| Crime                                         | 7.94% 5   |
| Unsightly or over-development                 | 39.68% 25 |
| Enforcement of zoning regulations             | 31.75% 20 |
| Internet access                               | 30.16% 19 |
| Total Respondents: 63                         |           |

| # | OTHER (PLEASE SPECIFY)                                                                                                                                                                                                                          | DATE               |
|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1 | Paying taxes to accomplish what would be served if the town never existed as a municipality. Fire protection would be offered by the county even if Webster was not incorporated. What has the town board done other than a community luncheon? | 9/21/2018 12:10 AM |
| 2 | Climate change                                                                                                                                                                                                                                  | 9/19/2018 8:07 PM  |
| 3 | Maintaining charm of town along with growth                                                                                                                                                                                                     | 9/13/2018 10:18 PM |



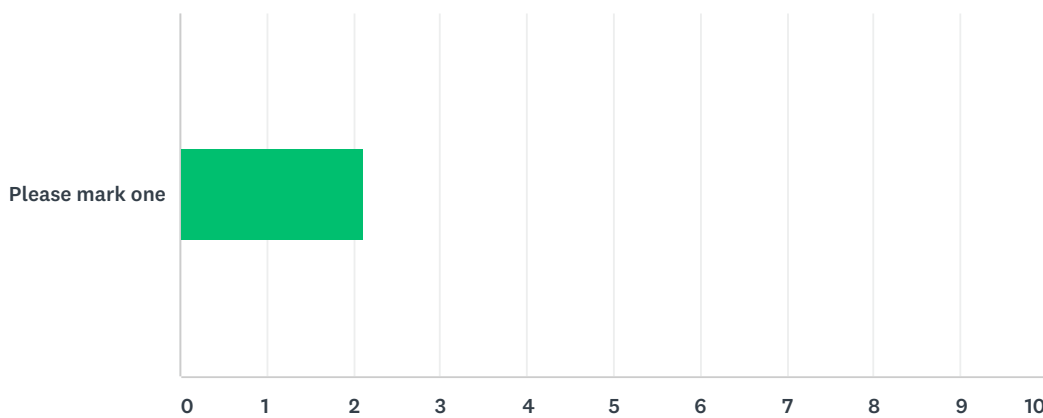
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|   |                                                                                                                                                                    |                    |
|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 4 | The local government over stepping and telling homeowners how to manage their property. If you don't pay my mortgage you don't a vote in how I manage my property. | 9/13/2018 10:43 AM |
|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|

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**Q26** Currently, the Town of Webster provides the following services: • contracts for fire protection with Sylva Fire Department• contracts for town attorney and part-time patrol by Jackson County Sheriff's deputy• maintains sidewalks• maintains landscaping along sidewalks, at veteran's monument, and at entry signs• provides for utilities of street lights along Webster Road and Buchanan Loop Road• maintains representation on all local governing boards, including TWSA, Southwestern Commission, Jackson County Planning and Parks & Recreation• maintains stewardship of Town Hall, including upstairs rental property • sustains Town staff, which includes a part-time clerk, 5 town council members, and a mayor• maintains and ensures enforcement of the Town's ordinances  
**Are you satisfied with the services provided?**

Answered: 64 Skipped: 0



|                 | VERY SATISFIED | SATISFIED    | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | TOTAL | WEIGHTED AVERAGE |
|-----------------|----------------|--------------|------------------------------------|--------------|-------------------|-------|------------------|
| Please mark one | 21.88%<br>14   | 50.00%<br>32 | 25.00%<br>16                       | 1.56%<br>1   | 1.56%<br>1        | 64    | 2.11             |

| # | IF DISSATISFIED, ANY SUGGESTIONS FOR HOW WE MIGHT IMPROVE?                                                                                                                                                                                                                                                     | DATE               |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1 | I miss the trees...they are Webster to me. Whether when I was a child walking to the one store for candy or now, the lovely houses and trees define Webster.                                                                                                                                                   | 9/25/2018 8:45 AM  |
| 2 | More communication with residents via email, phone, social media, etc - postal mail                                                                                                                                                                                                                            | 9/19/2018 10:26 AM |
| 3 | Trash pickup would be nice                                                                                                                                                                                                                                                                                     | 9/15/2018 8:15 PM  |
| 4 | Provide safe cycling opportunities!                                                                                                                                                                                                                                                                            | 9/13/2018 8:21 PM  |
| 5 | I would love to see the town do more. This list, which long, could pretty easily be done by any of the other towns / Jackson county if the Town of Webster were to dissolve. So how do we make staying a town more valuable? How do we create a community where having our own identity as a town is critical? | 9/13/2018 11:30 AM |
| 6 | Webster would make more money if they could patrol the speeding cars that come through Main Street.                                                                                                                                                                                                            | 9/13/2018 10:43 AM |

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|   |                                                                                                                                                                                                                                                                                                                                       |                   |
|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 7 | I would like to see more community members involved in Town decisions, resident participation at events/community service projects, and especially more volunteers serving on the Planning Board. For some time, there have been only 6-7 people working in town government, and only 3 who spend more than 1 and 1/2 hours per month | 9/12/2018 1:13 PM |
|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|

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## Q27 Additional concerns or suggestion on issues in the community that this survey did not cover:

Answered: 22 Skipped: 42

| #  | RESPONSES                                                                                                                                                                                                                                                                                                                                                          | DATE               |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | Very good survey tool.                                                                                                                                                                                                                                                                                                                                             | 9/28/2018 11:06 AM |
| 2  | I would like to see a study of pros and cons of being annexed by Sylva.                                                                                                                                                                                                                                                                                            | 9/28/2018 10:07 AM |
| 3  | Encourage front porches! Encourage yard beauty. These things plus friendly people define Webster.                                                                                                                                                                                                                                                                  | 9/25/2018 8:45 AM  |
| 4  | I wish we could get more people interested in serving on the board and other task forces.                                                                                                                                                                                                                                                                          | 9/24/2018 11:29 PM |
| 5  | Integration of new and established residents, especially the low income.                                                                                                                                                                                                                                                                                           | 9/22/2018 5:06 PM  |
| 6  | This survey was not reviewed for response bias and answers/options are steered toward favorable responses for the town's initiatives. This is a poorly designed survey instrument. Some people want less government not more. There has been very little done in this town by town government that has affected anything.                                          | 9/21/2018 12:10 AM |
| 7  | no                                                                                                                                                                                                                                                                                                                                                                 | 9/19/2018 8:07 PM  |
| 8  | Safety of one lane on Buchanan Loop; needs to be 2 lanes on the hill                                                                                                                                                                                                                                                                                               | 9/19/2018 4:57 PM  |
| 9  | Buchanan Loop two lanes all the way                                                                                                                                                                                                                                                                                                                                | 9/19/2018 4:53 PM  |
| 10 | Too many dump trucks on N/S River Road no more trailers on lots                                                                                                                                                                                                                                                                                                    | 9/19/2018 10:38 AM |
| 11 | Too much speeding in neighborhoods                                                                                                                                                                                                                                                                                                                                 | 9/19/2018 10:26 AM |
| 12 | The new roundabout is a wonderful opportunity. Partner with DOT to create an attractively landscaped/lighted area with Welcome to Webster sign in middle. There are also way too many directional signs all around the new roundabout- please ask DOT if all the signs are truly necessary.                                                                        | 9/19/2018 10:20 AM |
| 13 | None                                                                                                                                                                                                                                                                                                                                                               | 9/18/2018 4:44 PM  |
| 14 | Re Q24 - Re Q20 - Work with County on moving softball field to High School campus; then work with Jackson Rec to create community gathering space/playground. Other - Tax increase will become necessary for the Town to provide additional services. Town needs to increase income via new businesses and residential growth.                                     | 9/17/2018 11:03 AM |
| 15 | No, main concern is the one lane road on Buchanan Loop.                                                                                                                                                                                                                                                                                                            | 9/15/2018 8:15 PM  |
| 16 | Gardening committee to make entry ways attractive perhaps with seasonal planting's. Quarterly social events to go along with July 4 picnic.                                                                                                                                                                                                                        | 9/13/2018 10:18 PM |
| 17 | N/a                                                                                                                                                                                                                                                                                                                                                                | 9/13/2018 4:03 PM  |
| 18 | None                                                                                                                                                                                                                                                                                                                                                               | 9/13/2018 3:14 PM  |
| 19 | I would love to see Webster become the place for families in our area. The sidewalk is ideal for children - so what else can we start building now to attract families to our town? Hints: playground, skate park, nature/art walk, community kickball, community events, bike path, amplified river access/recreation opportunities (life jackets at river park?) | 9/13/2018 11:30 AM |
| 20 | South River and North River road are not safe for cyclists. There are some roads that bikes should not go down. Someone is going to get hurt on those roads.                                                                                                                                                                                                       | 9/13/2018 10:43 AM |
| 21 | Ordinances about alternative housing, like yurts, tiny homes, etc?                                                                                                                                                                                                                                                                                                 | 9/13/2018 10:34 AM |
| 22 | Time and/or money needs to be spent to organize, archive, and preserve old minutes and documents. The town's website needs to be built so that it is a better resource for current & future boards, to include more policies, resolutions, and archived minutes to refer to.                                                                                       | 9/12/2018 1:13 PM  |